

Pop-up Blockers

CEPI applications make use of pop-up windows to display important information to our users. If your computer has a pop-up blocker installed, it may prevent a CEPI application window from opening. Many pop-up blockers allow users to reconfigure software settings to allow pop-up windows from certain Web sites. If the pop-up blocker installed on your computer does not have this feature, please seek assistance from your local technical support staff. Another option would be to disable the pop-up blocker on your computer while you are accessing CEPI applications.

If you are not sure if pop-up-blocking software is installed on your computer, please run a test by visiting pop-uptest.com.

Listed below are some common pop-up blockers, as well as links to their support pages. Locate your software in the list below and then follow the link for more information about how to configure the software to allow pop-up windows when using CEPI applications. If you require further assistance, discuss this issue with your technical support staff.

- [AdSubtract](#)
- [FireFox Web Browser](#)
- [Google Toolbar](#)
- [Microsoft Windows XP \(SP2\)](#)
- [Norton Internet Security](#)
- [Norton Personal Firewall](#)
- [Panicware Pop-Up Stopper](#)
- [Safeguard Pop-up Blocker](#)
- [StopZilla](#)
- [Yahoo! Toolbar](#)
- [Zone Alarm](#)